



2012 Annual

capacity building and management support to advance the nonprofit community

About The Nonprofit Partnership

Capacity-Building Grants

The purpose of The Nonprofit Partnership's grantmaking in the area of nonprofit capacity-building is to offer timely, effective, professional assistance to local organizations as they seek to build their organizational capacity and address the critical issues of quality and effectiveness. Grants in this arena typically range from \$5,000 - \$10,000 and focus on the following capacity-building dimensions:

Mission, Vision, and Strategy Leadership and Board Development Strategic Relationships and Alliances Internal Operations and Capacities Website Development

Service grants in the form of communications makeovers focusing on website enhancements, online communication tools, and annual reports are also offered to develop the marketing capacity of member nonprofit organizations, and short, story-based, campaign-oriented videos help members capture and disseminate their compelling messages coupled with calls to action that generate results. To boost your fund development efforts, subsidized subscriptions to online prospect research tools are also available to Partnership members.

Education and Training

A cornerstone of The Nonprofit Partnership's annual menu of offerings to members, open-enrollment education and training sessions feature a variety of experts on management, governance, fundraising, accountability, and marketing who present topics in a variety of formats and venues to build members' skills and capacities to run effective, high-quality organizations. These education and training activities are at the heart of the partnership's mission because they are the primary vehicles for the transmission of information and the building of skills that are used by member agencies each year. Our offerings include:

- Two hour morning workshops based on high-interest, in-demand topics.
- Full-day Learning Circles like The Story Project where nonprofit leaders work in teams to capture and record the emotionally laden stories at the root of their transformational work.
- Northwest PA Nonprofit Day Conference
- Collaborative education programs with key community partners and content experts that assist nonprofits with skill development in mission-critical areas.
- Occasional webinars and online content packages reinforce in-person workshop material while facilitating access to training resources for members who are more geographically distant.

A monthly electronic newsletter, blog, and online community provide a range of resources in the online channel for member agencies about issues in the nonprofit sector, training and development opportunities, available resources, goods and services, discounts, and more.

Board, Leadership, and Organizational Development Activities

In collaboration with the United Way of Erie County, The Nonprofit Partnership runs Project Blueprint, a project that recruits and trains a diverse set of leaders for volunteer and Board service with nonprofits in Erie County. Participants are recruited from neighborhoods and businesses throughout Erie and attend leadership development and community awareness training led by leaders from the various sectors of civic life to prepare them for service opportunities in the larger community.

Consultants from The Nonprofit Partnership are available to plan and facilitate Executive and board leadership development sessions, Board retreats, strategic planning sessions, focus groups, advocacy training, and other types of training pursued by organizations to increase their effectiveness.

The Nonprofit Partnership can also be instrumental in helping nonprofits access Pro Bono legal and accounting services on a case-by-case basis. The Nonprofit Partnership sponsors an annual competition for the Charles H. Bracken Award for Excellence in Nonprofit Governance, given to a nominated local organization that best exemplifies fidelity to governance best practices in the nonprofit sector.

We are also hosts to the Erie-based leader of the Children and Youth AmeriCorps* VISTA Program of Northwest PA, generating thousands of volunteer and service hours annually through the organizing and leveraging activities of VISTA members. As staff to the Erie Community Funds Drives Committee, The Nonprofit Partnership offers technical assistance to ensure the success of local capital campaigns conducted by nonprofit organizations.

For More Information

For specific information regarding the annual calendar of educational events, please visit our website at www.TheNonprofitPartnership.org or call the office at (814) 454–8800.

Board of Directors

Thomas J. Pysz, President Karinna Vernaza, Vice President Char Mashyna, Treasurer Gwen White, Secretary

Amy Cuzzola-Kern Kathy Dahlkemper Geoffrey Dunn Erica Jackson Heidi Kerner Julie Kresge Anne Sekula James Steber Paul Taylor Thomas Tupitza Perry Wood

Staff

Robert Wooler, Director Michael Brand, Project Specialist Amanda Flick, Marketing Specialist Amy Eisenberg, Administrative Assistant

A Message from the Director

Waystations on the Nonprofit Road



At The Nonprofit Partnership, we believe that there are certain preconditions that must be in place for nonprofit effectiveness: a compelling mission, a strategy to achieve that mission that is true to articulated values and evidence-based practices, strong internal operations and leadership that allow an organization to achieve its stated outcomes, and a sound technical infrastructure that facilitates state-of-the-art communication with all stakeholders

We also believe that by engaging our member organizations over time, working with them in deeper and more engaging projects that help them build on strengths, construct a vision, and work in stages to realize that vision, we are helping members make the most of an increasingly varied menu of capacity-building support opportunities.

There is no single highway to pursuing the vision. While each organization starts by building relationships and basic understanding in our education and training sessions, roads diverge based on strengths and needs. Some organizations have involved their boards in strategy "tune-ups" which align organizational goals and

strategies with new economic realities while others pursue "communication makeovers" that freshen website content and align it with social media and print communication strategies, while still others secure capacity-building grants to work with chosen consultants on planning and organizational development. Along the way, leaders are apt to make roadside stops for support with signage, crafting and telling their stories, and honing personal leadership qualities that push their organizations to the top.

The profiles at the right capture some of the journeys our members have taken in 2011 to build capacity and improve organizational effectiveness. Each trip involves a process of deeper engagement with NPP staff to strengthen core elements of management and governance and come to new understandings about organizational impact and message. We look forward to continuing these important journeys with member organizations in 2012.

Robert Wooler, Director The Nonprofit Partnership

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Profile The Mental Health Association of Northwest PA worked with us to develop a logic model they could use to measure progress in all their programs. Work on strengthening programming then moved into the strategy area with the development of a focused two year strategic plan. A First Impressions redesign on the agency entry space brings their compelling story to all office visitors.

Profile The PA Chapter of Children's Advocacy Centers and MDTs has worked with us over the course of the year to emerge as a stronger and more broadly skilled organization, having added new policies and specialized administrative staff to lead a growing statewide network. Upgrading the website and sharpening communication strategy helped them capitalize in a time of heightened public awareness.

NPP Member Agencies (as of December 31, 2011)

4 Neighbors in North East Corry Counseling Services Film Society of Northwestern The Achievement Center Crawford Heritage Foundation Findley Lake Nature Center Always On Our Own Crawford Regional Protective Services Flagship Niagara League Alzheimer's Association Crime Victim Center For the Love of Horses, Inc. American Heart Association Cystic Fibrosis Association of Foundation for Free Enterprise Americans for the Competitive Education Erie County Enterprise System Foundation for Sustainable Americorps-VISTA at Dafmark Dance Theatre Forests Allegheny College Early Connections, Inc. French Creek Valley ANNA Shelter Edinboro University of PA Conservancy Arc of Erie County Emergycare Friends of the Erie County Arts Council for Chautaugua Environment Erie Library County Erie Area School to Career Friends of the Tom Ridge ArtsErie Partnership Environmental Center Asbury Woods Partnership Erie Art Museum Gannon University Autism Society of Erie Cemetery Association Gannondale Northwestern Pennsylvania Erie Center for Design and Gaudenzia Erie Barber National Institute Preservation **GECAC** Bayfront East Side Task Force Erie Center on Health and Girl Scouts Western Aging/Lifeworks Bayfront Maritime Center Pennsylvania Erie City Mission Bayfront NATO / Martin Goodell Gardens and Luther King Center Erie Community Foundation Homestead Because You Care, Inc. Erie County Bar Foundation Greater Bethlehem Temple Bethany Outreach Center Erie County CASA Greater Erie Alliance for Bethel Christian School Erie County Diabetes Equality Association Bethesda Foundation for Greater Erie Youth Symphony Children Erie County Historical Society Orchestra and Museums Bhutanese Community Habitat for Humanity Association of Erie Erie Dance Consortium HANDS Erie DAWN Blended Spirits Ranch Harborcreek Youth Services Booker T. Washington Center Erie Day School Headwaters Park Erie Homes for Children Brevellier Village Healthcare Ventures Alliance and Adults Butterflies for Kids Planet Hermitage House Kid Program Erie Independence House HERO, Inc. Camp Judson Erie Junior Philharmonic Highmark Blue Cross Blue Catholic Charities Counseling Erie Multimedia Shield and Adoption Services Erie Philharmonic Highmark Caring Place The Catholic Foundation Erie Philharmonic Chorus Hooked on Books! Celebration Donation Erie Plavhouse House of Mercy Chautaugua Watershed Erie Regional Chamber and Humane Society of Northwest Conservancy Growth Partnership Pennsylvania Children's Advocacy Center Erie Regional Library Image Trinity Community Access Television Foundation Infinity Visual and Performing Community Health Net Erie School District Arts Program, Inc. Community Nursing Services Erie SCORE Chapter 193 Inter-Church Ministries of of North East Erie Somali Community Erie County Community of Caring Association Iroquois School District Community Resources for Erie Summer Festival Foundation Growth of the Arts Jefferson Educational Society Community Resources for Erie Times-News Newspaper Jewish Community Council Independence, Inc. in Education of Erie Community Shelter Services Erie United Methodist Alliance Joel II Restoration Outreach Community Workout Erie Yesterday John F. Kennedy Center Compass Reading Center Erie Zoological Society Junior Achievement of Congregational Action to expERIEnce Children's Western PA Lift Lives Museum Junior League of Erie Corry Community Family Services of NW PA KaleidAscope

Development Corporation

Kanzius Cancer Research Foundation Lake Erie Arboretum at Frontier Lake Erie Ballet Lake Erie Fanfare Lake Erie Region Conservancy Lakeshore Community Services L'Arche Erie Linked by Pink Luther Memorial Church Maria House Project Mental Health Association of Northwest Pennsylvania Mercy Center for Women Mercy Hilltop Center Mercyhurst College Civic Institute Metro Erie Meals on Wheels MHEDS Mission Empower Multicultural Community Resource Center My Father's House of Erie Mystic Mountain Training Center NAMI of Erie County National Speleological Society Neighborhood Art House New Blossoms New Life Foundation New Hope Presbyterian Church North East Community Foundation Northwest Pennsylvania Area Health Education Center Northwestern Kidney Foundation Northwestern Pennsylvania Artists Association Northwestern Pennsylvania Cleft Palate Institute Nurturing Hearts Odessa's Place Ophelia Project Orphan Angels Cat Sanctuary and Adoption Center

Parade Street Community

PartnerSHIP for a Healthy

Pennsylvania Chapter of

Northwestern Pennsylvania

Children's Advocacy Centers

Pennsylvania State University -

The Behrend College

Perkins Presbyterian Church

Parkinson Partners of

Community

Center

The Salvation Army

Perseus House Pleasant Ridge Manor Friends Forever Presbyterian Homes Presque Isle Partnership Purple Martin Conservation Association Reading NOW Foundation The Reason for Our Hope Foundation Regional Center for Workforce Excellence Regional Science Consortium Rock House Arts Foundation Rocke Solid McShane Foundation Safe Harbor Behavioral Health Safe Horizons SafeNet Saint George Church Saint Martin Center Saint Mary's Home of Erie Saint Paul's Neighborhood Free Clinic Saint Vincent Health Foundation Sarah A. Reed Retirement Center Sarah Reed Children's Center Second Harvest Food Bank Sight Center of Northwest PA Sisters of Mercy Sisters of St. Joseph

Sisters of St. Joseph Neighborhood Network SNOOPS Neighborhood Watch Springhill Senior Living Stairways Behavioral Health StARTup Incubator StringsforaCURE Foundation Sunshine Group of Erie Tamarack Wildlife Rehabilitation and Education Center Technology Council of Northwest Pennsylvania The Regional Cancer Center

The Upper Room of Erie The Women's Roundtable Therapuetic Riding Equestrian Center

Therapy Dogs United Timber Ridge Program Titusville YMCA UCP CLASS

Union City Community Foundation

Union City Family Support Center Union City Public Library Union City Pride, Inc. Union City Volunteer Fire Company United Way of Erie County United Way of Western Crawford County **UPMC** Hamot Urban Erie Community Development Corporation Visiting Nurse Association Voices for Independence Wellfit, Inc. Women's Care Center of Erie County Women's Services, Inc. World of Smiles WQLN YMCA of Greater Erie

Young Erie Professionals

Profile Women's Services has worked effectively with NPP over the years to develop and master its story. In 2011, the makeover project helped with branding and the development of a new website to carry the message. In 2012, this will be carried through to the organization's reception area as a First Impressions pilot site.

Profile The Multicultural Community Resource Center worked with NPP guidance to reframe their services around the needs of Erie's growing multicultural community and the wider market for education, employment, child care, and healthy community integration. Logic models, management strategies, and marketing tools line the road that lies ahead in 2012.





Membership Benefits

Join The Nonprofit Partnership and enable your staff and board members to participate in programs and services throughout the year. Your membership not only demonstrates a commitment to the Partnership's capacity-building efforts, but also allows you to join a network of peers dedicated to enhancing the power of the local nonprofit community. Membership in The Nonprofit Partnership helps to financially support the programs and services offered throughout the year and entitles each member organization to:

- Attend all monthly workshop education and training events free of charge.
- Attend the Nonprofit Day conference at the member discount rate.
- Up to five hours of technical assistance from staff for strategy, management, marketing, and board development.
- Access to Pro Bono legal and accounting assistance by application.
- Eligibility for grants and awards for capacity-building, marketing, video stories, signage, fund development, governance, and annual reports.



The Nonprofit Partnership Financials for 2011

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The Erie Community Foundation Corporate, Individuals, and Events Project Grants and Earned Income Membership Dues Contributed Services Other Revenue	\$ 180,000 37,149 47,196 70,713 23,700 3,657
TOTAL	\$ 362,415
Expenses Awards and Grants Personnel Contract Services Facilities and Equipment Operations Travel and Meetings Contributed Services Other Expenses	\$ 26,578 148,179 105,930 7,648 18,145 29,023 23,700 6,689
TOTAL	\$ 365,892
Surplus/(Deficit)	(\$ 3,477)

Dashboard - 2011 by the Numbers

50 Nonprofit Partnership Education Events	1,953 Nonprofit leaders attending NPP education events during the year	1,026,500 Total dollars leveraged through catalyst activity for fund development
Organizations equipped with new tools for the web and print	47 Percentage of members publicly reporting outcome data to stakeholders	74 Percentage of members who improved financially in 2011
245 Number of NPP member organizations as of 12/31/2011	Percentage of members over \$1 million in size that grew in 2010	40 Percentage of members under \$1 million in size that grew in 2010



Our Mission

To enhance the management and governance of regional nonprofit organizations through capacity-building programs and services.